



# Pickleball Ireland

## Privacy Policy

We are committed to protecting your personal data.

This policy is to explain how we may use personal information submitted by you either by means of the Pickleball Ireland website or through another method, for example by applying for membership, tournaments, garda vetting, a coach licence, an education course, app, email notifications and/or newsletters. It explains how we comply with the law on data protection in the territories we operate in and what your rights are in relation to this policy. References to **organisation, we, our** or **us** in this privacy policy are to Pickleball Ireland. Pickleball Ireland may also need to transfer your personal information to its Branches, Affiliates, Agents or Sub-contractors – who will process it strictly on Pickleball Ireland's behalf.

This Privacy Policy describes our approach to privacy. It includes detailed information about the type of personal data that we process and how it is processed by Pickleball Ireland.

Whose data we may have In operating the organisation, we process personal data of players, coaches, Committee Members, Officials, Post Holders, Open Tournament entrants, and Website Visitors.

What data we process Depending on the type of interaction with us, you may initially provide us with or we may obtain personal information about you, such as information regarding your:

- personal contact details that allows us to contact you directly such as name, title, email addresses and telephone numbers;
- date of birth, gender, health information;
- records of your interactions with us such as emails and other correspondence and your instructions to us;
- any credit/debit card and other payment details you provide so that we can receive payments from you and details of the financial transactions with you;
- records of your attendance at any events hosted by us;
- CCTV footage and other information obtained through electronic means;
- images in video and/or photographic form and voice recordings;
- identification documents such as passports and identity cards;
- details of any garda vetting;
- details of next of kin, family members, coaches and emergency contacts;
- records and assessment of any player rankings, grading or ratings, competition results, details regarding events/matches/games attended and performance (including that generated through player programs);
- any disciplinary and grievance information

Who we share our data with	<p>To provide leading services to you or process your request, we may share your personal data:</p> <ul style="list-style-type: none"> <li>• Organisation employees, volunteers etc. as applicable for the interaction</li> <li>• To any governing bodies or regional bodies for our sport: to allow them to properly administer the sports on a local, regional, national and international level. These include Pickleball Ireland, and any affiliated Pickleball Organisations.</li> <li>• The government: where we are required to do so by law or to assist with their investigations or initiatives. These include Revenue Commissioners or HM Revenue &amp; Customs. Gardaí or PSNI: to assist with the investigation and prevention of crime.</li> <li>• With our selected third parties including certain service providers we have retained in connection with the services we provide, such as event management software, and event management specialists;</li> </ul>
Children	<p>Children may not provide any personal information (including name, email address, phone number or any other information that others could contact them directly) without verifiable parental consent. Pickleball Ireland does not knowingly collect personal information from anyone under the age of 8 or knowingly allow such persons to register for any of our services.</p> <p>In the event that Pickleball Ireland learns that personal information has been collected without verification of parental consent, the information will be deleted as soon as possible.</p>
International Transfers	<p>The personal information we collect may be transferred to and stored in countries outside of Ireland and the European Union. Some of these jurisdictions require different levels of protection in respect of personal information and, in certain instances, the laws in those countries may be less protective than the jurisdiction you are typically resident in. We will take all reasonable steps to ensure that your personal information is only used in accordance with this Privacy Policy and applicable data protection laws and is respected and kept secure and where a third-party processes your data on our behalf.</p> <p>We will put in place appropriate safeguards as required under data protection laws.</p> <p>For further details please contact us by using the details set out in the "Contact Us" section below</p>
Retention	<p>We will only retain your personal data for as long as necessary to fulfil the purposes for which we collected it, including for the purposes of satisfying any regulatory, accounting, or reporting requirements.</p> <p>The applicable retention period for each category of data is set out in the sections below.</p> <p>Upon expiry of the applicable retention period we will securely return it to our clients if requested, however, normally we destroy your personal data in accordance with applicable laws and regulations.</p>

## Your Rights

You have various rights with respect to the use of your personal data:

- **Informed:** You have the right to be informed when your personal data is being used
- **Access:** You have the right to request a copy of the personal data that we hold about you. There are exceptions to this right, so that access may be denied if, for example, making the information available to you would reveal personal data about another person, or if we are legally prevented from disclosing such information. If you wish to do this, please contact us using the contact details provided below.
- **Accuracy:** We aim to keep your personal data accurate, current, and complete. We encourage you to contact us by emailing us at the contact details provided below to let us know if any of your personal data is not accurate or changes, so that we can keep your personal data up to date.
- **Objecting:** In certain circumstances, you also have the right to object to our processing of your personal data and to ask us to block, erase and restrict your personal data. If you would like us to stop using your personal data, please contact us by emailing us at the contact details provided below.
- **Porting:** You have the right to request that some of your personal data is provided to you, or to another data controller, in a commonly used, machine-readable format.
- **Erasure:** You have the right to erase your personal data when the personal data is no longer necessary for the purposes for which it was collected, or when, among other things, your personal data have been unlawfully processed. This right is limited to certain circumstances.

Whilst this privacy policy sets out a general summary of your legal rights in respect of personal information, this is a very complex area of law. More information about your legal rights can be found on the Irish Data Protection Commission's website at [www.dataprotection.ie](http://www.dataprotection.ie) or the UK Information Commissioner's Office website at [www.ico.org.uk](http://www.ico.org.uk).

To exercise any of the above rights, or if you have any questions relating to your rights, you may contact us by using the details set out in the "Contact Us" section below.

## Our approach to Security

**Approach**  
We endeavour to use appropriate technical and physical security measures to protect your personal data which is transmitted, stored or otherwise processed by us, from accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access. Our service providers are also selected carefully and required to use appropriate protective measures.

When you contact us to ask about your information, we may ask you to identify yourself. This is to help protect your information.

### Limitations

As effective as modern security practices are, no physical or electronic security system is entirely secure. No data transmission over the Internet can be guaranteed to be 100% secure or confidential. Although we will do our best to protect your data, we cannot guarantee the security or confidentiality of your data transmitted to our site. Any transmission of data is at your own risk. Once we receive your data, we will use appropriate security measures to seek to prevent unauthorised access. We will continue to revise policies and implement additional security features as new technologies become available.

In the unlikely event that there is an interception or unauthorised access to your personal data, we will not be liable or responsible for any resulting misuse of your personal information.

### Safeguards

Pickleball Ireland uses a variety of safeguards, personnel and processes that form defence in depth barriers to protect your data. Some of these safeguards we use are firewalls and information access controls. We continuously evaluate our

security posture to further enhance the security and confidentiality of your data. We have also put in place procedures to deal with any suspected personal data breach and will notify you and any applicable regulator of a breach where we are legally required to do so.

**Social Media** The organisation is active on Facebook, Twitter, Instagram and YouTube and may share links to some of our content on these platforms. We utilise these channels to provide information to the public regarding the organisation, the sport of pickleball and to answer queries sent through these channels.